

WARNING ON SOLAR PHOTOVOLTAIC (PV) SCAMS

Sustainable Energy Development Authority (**SEDA**) Malaysia is opening quota for Individuals for 2016 and submission for Feed-in Approval application is open from **2nd November 2015** to **8th January 2016**. The quota will be allocated by e-balloting on **19th January 2016**. To prevent the public from falling into solar PV scams, **SEDA** has the following tips for you.



REGISTERED PV SERVICE PROVIDER

Only engage with PV service providers recognized by **SEDA**. Check out **SEDA's** registered PV service provider directory at www.seda.gov.my. Cross check with the PV service provider that the sales person is legitimate.



QUOTATIONS COMPARISON

Instead of just basing on lowest price quotation, consider the quality of the components used, warranty period, duration of the system installation, expected energy generation and monthly payment you can receive.



BEWARE OF MISLEADING INFORMATION

Overpromise of high returns from PV systems, guarantee to secure solar PV quota from **SEDA**, and that PV system does not require any maintenance at all.



DEPOSIT

Deposit should not exceed RM1,000 and should only be paid to the registered PV service provider. For safety reason, the deposit should not be paid in cash.



CAREFUL ABOUT CONTRACT AND PAYMENT

Always ask for the customer's draft contract; the contract should only be signed with a registered PV service provider.



MONITOR THE PROGRESS OF THE INSTALLATION WORK

Be mindful of the project timeline and degression rate. If your PV system is unable to achieve commercial operation by year end, your feed-in tariff (FIT) rate shall suffer degression. Monitor the progress of the installation work.



MAKE FINAL PAYMENT INSPECTION

Make sure that you are satisfied with the completed work before you make the final payment.



KEEP ALL INSTALLATION PAPERWORK

This includes the contract, any written changes, photos, invoices, receipts of payments and all correspondences with the registered PV service provider.



BE CAUTIOUS OF SCAMMERS

Be wary of any marketing agents who guarantee the securing of solar PV quota. They are usually unregistered PV service providers and collect huge sum of deposit. They are usually uncontactable after deposit payment is made.

A message By Sustainable Energy Development Authority (**SEDA**) Malaysia



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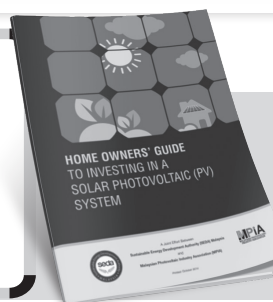
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FINANCING FACILITIES
SEDA is not involved in facilitating any financing facilities such as by the World Bank.



DID YOU KNOW?

Fraudulent PV service providers prey on those who are unfamiliar with investing in solar PV system.

These tips are extracted from the Home Owner's Guide to Investing in a Solar Photovoltaic (PV) System, a joint effort between **SEDA** and Malaysian Photovoltaic Industry Association (MPIA). Download a copy from www.seda.gov.my.